

FIOS Availability in Salford Township

Salford has entered into an agreement with Verizon to bring FIOS (fiber optic communications service) to the Township. Verizon has promised to serve all of the 257 exchange with CATV, high-speed internet and telephone over fiber by July of 2008, and the rest of the Township within four more years. In reality, Verizon has already wired a large percentage of the Township with fiber, and is wiring more every day. As a result, large areas of the Township are eligible for high speed internet service over fiber at the present time.

The limitation of service for CATV has to do with the capability of the local exchanges. Perkasio (257) is already video-cable. Green Lane (234), Souderton (723, 721, 453), and Pennsburg (679) are not video-capable yet. Salford Township does not control how quickly Verizon moves to upgrade these exchanges, or whether high-speed internet service is available from them; however, we have been told by Verizon that they anticipate having internet service available very quickly. There are two ways to find out whether Hi-speed internet on fiber is available to you:

1. You may call 1-888-GETFIOS (1-888-438-3467).
2. You may access verizonfios.com. Enter your home phone number where requested, and you will be informed whether or not you are currently qualified for fiber service. If you are not, there is a link on which you may request to be notified once such service is available.

There is a third possibility for high-speed internet. If you are not currently served by DSL (most of Salford is not, because most of the Township is too far from an exchange – you have to be within 18,500'), there is a new State law which mandates that if 50 customers or 25% of available lines (whichever is smaller) in an area request DSL service, Verizon is obligated to provide it within one year. For this, you and your neighbors may access www22.verizon.com\foryourhome\bfr, and you will find a form you can fill out to request DSL service. ("bfr" stands for "bona fide retail request") Organize your neighbors, and sign up. By filling out the form, you obligate yourself to purchase a one-year high-speed internet service once it is available. However, you do not have to purchase from Verizon; you may purchase from any bona fide provider of your choice.

This information is published purely as a service to Salford residents. All of your communications will be with Verizon. However, Salford believes this information will be helpful to you in attempting to avail yourself of Verizon's various services.